

Thameslink route Season Ticket holder discount offer and refund scheme

Season Ticket type	If you had...	...you can claim:	How to apply	Redemption
Weekly	at least four weekly Season Tickets between 27/10/09 and 15/1/10 inclusive. These do not need to be consecutive.	5 tickets appropriate to your class of travel for day return journeys at any time to anywhere on First Capital Connect services.	Apply online* before 31 March 2010 and these tickets will be posted to you.	The tickets can be used immediately by yourself or anyone that you choose to give them to.
	eight or more weekly Season Tickets between 27/10/09 and 15/1/10 inclusive. These do not need to be consecutive.	10 tickets appropriate to your class of travel for day return journeys at any time to anywhere on First Capital Connect services.	Apply online* before 31 March 2010 and these tickets will be posted to you.	The tickets can be used immediately by yourself or anyone that you choose to give them to.
Monthly	one or more monthly Season Tickets valid between 27/10/09 and 15/1/10 inclusive.	either 50% discount on renewal of your next monthly Season Ticket.	Apply online* before 31 March 2010 and you will be emailed a discount voucher.	Claim this one-off discount for yourself when you next renew before 30/4/10. You must renew either at a First Capital Connect ticket office or via the First Capital Connect website.
		or 10 tickets appropriate to your class of travel for day return journeys at any time of the day to anywhere on First Capital Connect services.	Apply online* before 31 March 2010 and these tickets will be posted to you.	The tickets can be used immediately by yourself or anyone that you choose to give them to.
Duration greater than a month but less than seven months	a Season Ticket of a duration greater than one month but less than seven months valid between 27/10/09 and 15/1/10 inclusive.	either 10% discount on renewal of your next Season Ticket valid for more than a month but less than seven months.	Apply online* before 31 March 2010 and you will be emailed a discount voucher.	Claim this one-off discount for yourself when you next renew. You must renew either at a First Capital Connect ticket office or via the First Capital Connect website.
		or 10 tickets appropriate to your class of travel for day return journeys at any time of the day to anywhere on First Capital Connect services.	Apply online* before 31 March 2010 and these tickets will be posted to you.	The tickets can be used immediately by yourself or anyone that you choose to give them to.
Annual or with a duration of seven months or more	an Annual Season Ticket or a Season Ticket of seven months' duration or more valid between 27/10/09 and 15/1/10 inclusive.	either 5% discount on renewal of Season Tickets valid for seven months or more.	Apply online* before 31 March 2010 for your discount voucher.	Claim this one-off discount for yourself when you next renew. You must renew either at a First Capital Connect ticket office or via the First Capital Connect website.
		or 10 tickets appropriate to your class of travel for day return journeys at any time of the day to anywhere on First Capital Connect services.	Apply online* before 31 March 2010 and these tickets will be posted to you.	The tickets can be used immediately by yourself or anyone that you choose to give them to.
First Class	a First Class Season Ticket valid at any time between 12/11/09 and 22/1/10 inclusive.	Refund of the difference in cost between First Class and Standard Class fare (less any claims already made). This is in addition to any discount on renewal/free ticket entitlement as outlined above.	Apply online* before 31 March 2010.	The refund (less any First Class refund claims made already) will be sent to you by cheque.

*If you do not have access to the web, applications can be made by post.

Terms and conditions apply. See www.firstcapitalconnect.co.uk/discount for details